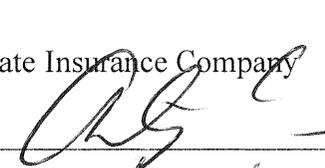
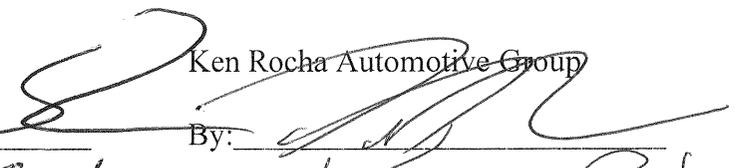


3. Mr. Rocha denies the allegations, including the use of any racial slur, and asserts that this matter arises out of disagreements with Mr. Sanders about one or more insurance claims.

4. KRAG, Mr. Rocha, Mr. Sanders and Allstate each agree that insurance investigations require professional, civil conduct by all parties; that the use of racial slurs (as alleged by Mr. Sanders and denied by Mr. Rocha) and excessive vulgarity (as alleged by Mr. Rocha and denied by Mr. Sanders) are inappropriate during such investigations and could violate applicable statutes and regulations; and that the parties must comply with all governing statutes and regulations, including, without limitation, R.I.G.L. § 5-38-1 *et seq.* and Commercial License Regulation 15.

5. KRAG, Mr. Rocha, Mr. Sanders and Allstate recognize their continuing obligation to comply with the requirements and obligations delineated in the applicable Commercial Licensing and Insurance Regulations.

6. Based on the foregoing, Allstate, Mr. Sanders and KRAG consent that the Complaint be dismissed with prejudice.

Allstate Insurance Company	Ken Rocha Automotive Group
By: 	By: 
Name: <u>Anthony L. Sanders</u>	Name: <u>Kenneth L. Rocha</u>

Anthony Sanders

Ordered and Entered: Richard W. Perotini
Hearing Officer

Date: 5/5/10