

STATE OF RHODE ISLAND AND PROVIDENCE PLANTATIONS
DEPARTMENT OF BUSINESS REGULATION
1511 PONTIAC AVENUE
BUILDINGS 68-69
CRANSTON, RI 02920

IN THE MATTER OF: :
 : DBR No. 09-L-0038
TOYOTA OF NEWPORT, :
 :
RESPONDENT. :
 :

CONSENT AGREEMENT

The Department of Business Regulation ("Department") and Imported Car Company of RI, Inc. d/b/a Toyota of Newport ("Respondent") hereby agree that:

1. Respondent has been licensed as an automobile body repair shop since 2006 pursuant to R.I. Gen. Laws § 5-38-4.
2. By letter dated January 16, 2009, a complaint was made by its customer, Ann Marie Balasco.
3. The Respondent's position is that it made a reasonable good faith effort to resolve the complaint.
4. However, Respondent's counsel confirmed that his client had not obtained a written authorization to repair the customer's vehicle, in violation of R.I. Gen. Laws § 5-38-10(5) and Commercial Licensing Regulation 8-A(5).
5. Respondent voluntarily waives its right to the hearing process, voluntarily waives its right to appeal to Superior Court, and admits that the allegations in paragraphs 1-4 are true.

6. By signing this Agreement, Respondent acknowledges and understands that the Department will take further administrative action, with notice and opportunity for hearing, upon a finding that it has engaged in any further violations of R.I. Gen. Laws § 5-38-1, et seq. and the related Commercial Licensing Regulations.

7. Respondent agrees to the payment of a \$250.00 administrative penalty, which includes the Department's costs in this matter.

The Department of Business Regulation and Respondent Toyota of Newport hereby consent and agree to the foregoing.

Maria D'Alessandro
Maria D'Alessandro
Associate Director of Commercial
Licensing and Regulation
Department of Business Regulation

Paul Taha
Imported Car Company of RI,
d/b/a Toyota of Newport
285 East Main Road
Middletown, RI 02842

Date: 6/25/09

Date: 6/19/09

CERTIFICATION

I hereby certify on this 28 day of June, 2009, that a copy of the within Consent Agreement was sent by first class mail, postage prepaid and certified mail, return receipt requested to: Joshua Teverow, 55 Pine Street, Providence, Rhode Island 02903

Susan Luca for Deputy Ferrara