



STATE OF RHODE ISLAND AND PROVIDENCE PLANTATIONS
DEPARTMENT OF BUSINESS REGULATION
DIVISION OF COMMERCIAL LICENSING
and Racing and Athletics

John O. Pastore Center
1511 Pontiac Ave, Building 69-1
Cranston, RI 02920-0942

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TTY: 711

www.dbr.ri.gov

AUTO BODY DEPARTMENT COMPLAINT FORM

INSTRUCTIONS: Please complete this form and return to the above address if you have reason to believe that a licensee regulated by the department has violated the law.

Complainant's Name: Last First Middle

Residence Address City/Town State Zip Code

Mailing Address (if different from residence)

Home Telephone Business Telephone & Ext.

Auto Body Shop Name about whom you are making complaint.

Auto Body Shop Address

Type of Violation (see back page)

Date, Time and place of alleged violation

Other Federal, State or Local Agencies or Legal Counsel I have contacted regarding this complaint

*****Please note: the Department does not have the statutory authority to remedy the harm you may have suffered as a result of the deficient work performed by the automobile body repair shop (e.g. getting your money back, your car re-repaired, and /or ordering the auto body shop to make additional repairs.) The Department's authority is limited to investigating your complaint to determine whether there has been a statutory or regulatory violation and then imposing an administrative penalty and/or suspending or revoking the license. Please be assured that we will investigate all issues. You may be able to pursue additional civil remedies against the licensee through other legal action and you may want to consult an attorney.**

