

Travel Agent/Manager Exam Sample Test

True or False

1. A travel agent Apprenticeship Permit issued by the State of Rhode Island is valid for one year. _____
2. An independent tour will always have a tour escort. _____
3. Port charges are guaranteed not to increase once the cruise is paid in full. _____
4. A travel agency cannot refund a ticket issued by an airline. _____

Multiple Choice

5. Where is the Great Barrier Reef?
 - a. Grand Cayman
 - b. Cozumel
 - c. Key West
 - d. Australia
6. An agency receives 10% commission on the total cost of a tour package. The package cost is \$2500.00. What is the commission?
 - a. \$25.00
 - b. \$200.00
 - c. \$250.00
 - d. \$500.00

Fill in the Blank

7. The four time zones in the Continental United States are
 - a. _____
 - b. _____
 - c. _____
 - d. _____
8. MEM is the airport code for _____ .
9. Which two cities does the Eurostar (or "Chunnel") connect? _____
10. A fee added to a car rental when the vehicle is returned to a city other than where it was originally rented is a _____ .

Travel Agent/Manager Exam Sample Test Answers

True or False

1. A travel agent Apprenticeship Permit issued by the State of Rhode Island is valid for one year. False
2. An independent tour will always have a tour escort. False
3. Port charges are guaranteed not to increase once the cruise is paid in full. False
4. A travel agency cannot refund a ticket issued by an airline. True

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Fill in the Blank

7. The four time zones in the Continental United States are
 - a. Eastern
 - b. Central
 - c. Mountain
 - d. Pacific
8. MEM is the airport code for Memphis, TN .
9. Which two cities does the Eurostar (or “Chunnel”) connect? London and Paris
10. A fee added to a car rental when the vehicle is returned to a city other than where it was originally rented is a drop charge .